

Tenant Guide: Water Cylinder

If you do not have a gas supply at your property you will most likely have a water cylinder which supplies your hot water. If this is not working please follow the below steps

How To:

1. CHECK ELECTRIC METER

Firstly, please check that your electricity meter has credit.



2. LOCATE HOT WATER CYLINDER

Locate your hot water cylinder. It should look like this.



3. CHECK THE HEATER SWITCH

Check that the heater switch is on. If it is off, please turn it on.



4. LOCATE YOUR PROGRAMMER

Locate your programmer. It should look like this.



5. CHECK THE WATER HEATER

Please check the hot water button is in the on position. If it is off turn it on. It will heat up at night when the electricity is cheaper.



6. USE THE BOOST BUTTON

You will also be able to press the boost button to get hot water immediately to avoid waiting until the night. Turn this on. It will take approx. 1 hour to heat up the water.

