

# **Tenant Guide: Blockages**

Blocked sinks, bath & showers are a common issue in properties and are usually caused by the way they are used. In this guide we will show you how to prevent & fix blockages.

# **How To Prevent:**

### PUT FOOD/OIL IN THE BIN

Do not allow food or fatty oils to be put down the sink. Save cooking oil / fat and place in the bin once cool.

## ONLY PUT TOILET ROLL DOWN THE TOILET

Do not put excessive items down the toilet (nappies, sanitary towels, baby wipes, ear buds, etc)

### **USE BLEACH REGULARLY**

Pour bleach and boiling water down the plugs on regular basis or if the sink is running slowly or has a bad smell.

### **USE A SINK STRAINER**

Use a sink strainer to prevent waste entering the plug.









# **How To Fix:**

### **1.CHECK PLUG HOLE**

Check the plughole to make sure there are no items there blocking it.

#### **2. USE A PLUNGER**

Fill the sink to ¼ full. Place the plunger over the plug hole. Make sure you cover the overflow hole with a cloth or your finger. Push the plunger down to create suction.

### **3. REPEAT THE PROCESS**

Pull the plunger back up. Repeat the process until the water runs through

### **4. USE A DRAIN UNBLOCKER**

Use a drain un-blocker or bleach to help further clean the pipes. Drain un-blockers and bleach can be bought from most supermarkets.







